

Procedure for Buying Samples and Exhibits

Index to Provide Delivery Service

In an effort to decrease the traffic congestion due to the collection of sold items during INDEX, we are providing exhibitors and visitors with a Domestic Transport Service

We highly recommend all visitors and exhibitors to use this service as it will guarantee smooth and hassle free handling of your purchased items

Visitor / Customer Procedure for purchasing large items

1. Visitors / Customers are NOT permitted to handle cargo or arrange for local transportation for collection at the exhibition. Delivery services can ONLY be organized by Schenker or directly with the exhibitor
2. Visitors / Customers need to visit the **Schenker Delivery Office** situated at the entrance to Hall 2, Office 2.1 to organise for delivery
3. Visitors / Customers must have their Purchase Receipt with them to book and pay for delivery
4. All Deliveries will be made on the 26th October (last day of breakdown). Alternatively these can be arranged for a later date if storage is required - this will invite additional storage and handling charges

Visitor / Customer Procedure for small / hand carry items

1. Visitors / Customers must have their Purchase Receipt with them for Security to check at the Exits of the halls
2. Under NO circumstances will visitors / customers be allowed to leave with large items / non-hand carryable items during the exhibition open period

The tariffs applicable for these services are provided overleaf for your reference

Delivery Service Tariffs

To Book This Service:

Visitors / Customers should visit the **Schenker Delivery Office** situated at the entrance to Hall 2, Office 2.1 to organise for delivery

Delivery from Exhibition Stand to:	Price US \$ Per Consignment	Price AED Per Consignment
Dubai city limits: <ul style="list-style-type: none"> • Bur Dubai • Karama • Deira • Ghussais • Al Barsha • Al Awir • Rashidiya • Downtown 	\$110	AED 400
Jebel Ali city limits: <ul style="list-style-type: none"> • The Gardens • Emirates Hills • Marina • Palm Jumeirah • Green Community / DIP • Arabian Ranches 	\$165	AED 600
Sharjah city limits	\$119	AED 440
Ajman city limits	\$144	AED 530
Abu Dhabi and Um Al Quwain city limits	\$199	AED 730
Fujairah, Al Ain, Ras Al Khaimah (city limits)	\$225	AED 830
Airfreight Seafreight Roadfreight	International Export Tariff available on request	International Export Tariff available on request
Packing services / materials including: <ul style="list-style-type: none"> • Tape • Shrink wrap • Wrapping paper • Bubble wrap • Cardboard cartons • Corrugated sheets 	\$55 per 1 cubic meter (\$110 minimum)	AED200 (AED 400 minimum)

Tariff Notes

- Tariff is valid for items up to a maximum of 150kilos with no dimension exceeding 2m length or 1m width or height
- All deliveries are based on a 3 ton pick-up truck and include 1 hour waiting / unloading time at destination
- Specialist packaging such as wooden crates, flight cases or moisture free packaging are not included in the price
- If cargo has to be moved to the warehouse for delivery at a later date or if the client refuses to accept the cargo once the delivery has been arranged as per the allocated date and time, then additional charges will be applicable toward transportation, handling and storage

Tariff Exclusions

- Unloading at destination is excluded (*quote available upon request*)
- Insurance is excluded
- Delivery surcharges for a public holiday or out of standard business hours are excluded
- Service is subject to availability
- Storage charges are excluded
- Any charges/services not expressly mentioned are also excluded